Board Member Resources
FOR HOA GOVERNANCE

The board members of a homeowners association (HOA) have numerous responsibilities. They range from vendor management to dispute resolution and even financial management. Board members need proper training, tools, and resources to be effective.

The board must be familiar with all the ins and outs of HOA management and connect with peers in the same position. Here's a comprehensive list of resources for HOA board members:

1

Training, Education, and Online Resources

Community Association Institute (CAI)

This international membership organization provides education, information, and resources to volunteer HOA board members, professional HOA managers, and management firms. CAI offers education through seminars, conferences, workshops, published resources, books, guides, magazines, and newsletters.

Topics range from the basics of HOA governance to advanced financial and legal issues. It also offers certifications such as the CAI Board Leader Certificate to governing board members.

Local Property Management Workshops

Several HOA management companies, like Cedar Management Group, provide workshops to help educate board members. These workshops provide insight on various topics such as dispute resolution, handling delinquent accounts, and even local regulation.

Government Resources

Several states and cities, such as South Carolina or the city of Charlotte, offer resources and training programs for HOA members and directors. Some websites also provide overviews of local laws applicable to homeowners associations.

Cedar Management Group

Provides informative articles about topics involving community management. Topics include financial management, rule enforcement, governing document management, HOA law, and more.

HOAManagement.com

Provides informative articles about topics involving community management. Topics include financial management, rule enforcement, governing document management, HOA law, and more.

Boardline Academy

Provides bite-sized content accessible through desktop and mobile devices. Offers extensive course catalogsand training opportunities for board members, homeowners, and community managers.HOA law, and more.

2 Document Templates

HOAManagement.com

This website provides a continuously updated list of free document templates for HOAs. These include templates for special assessment letters, meeting minutes, annual budgets, and even election ballots.
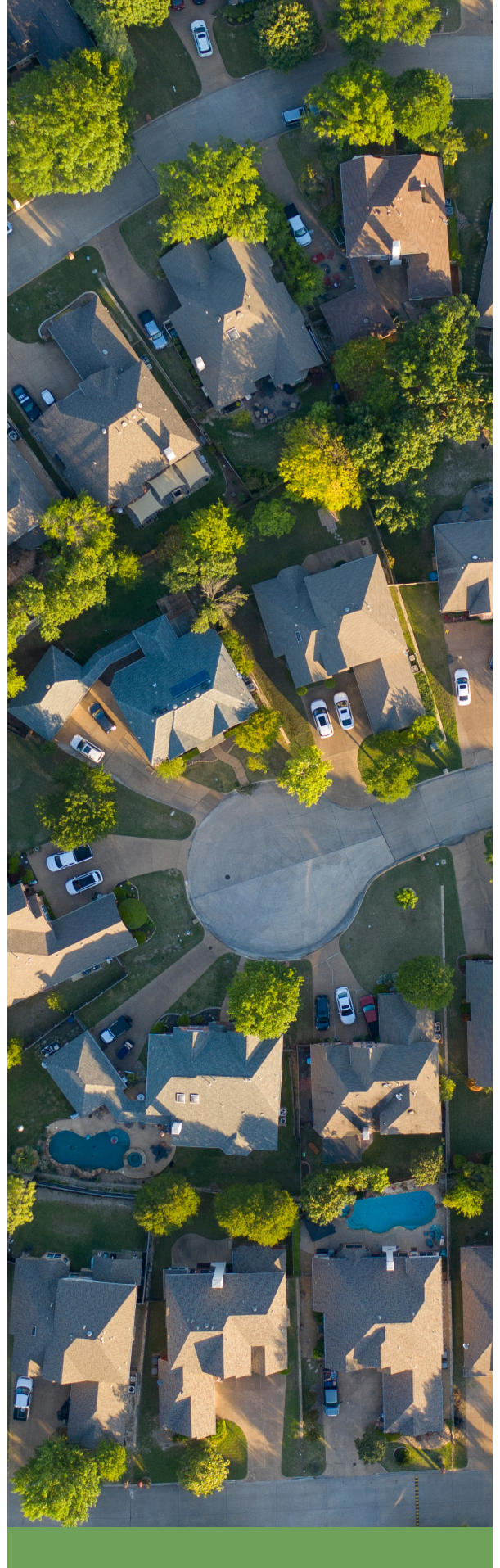
3 Networking

CAI Events

Hosts events to educate board members and hold discussions on various issues. Board members can connect with HOA board members and industry professionals.and even election ballots.

HOA Leadership Network

Offers several events designed to educate board leaders through collaboration. Board members from various HOAs can meet and greet each other. Moreover, attendees can meet other key insurance, realty, and law leaders.

Nearby Local Associations

Board members can connect with nearby associations with a similar status or price point. Through this, the community can be affiliated with another neighborhood and emulate their most effective management strategies.

4 Online Forums and Discussion Groups

HOAleader.com
Offers board members a platform to ask questions, share experiences, and get expert advice on specific issues.

HOATalk.com
Provides online discussion forums to share ideas, discuss issues, and ask questions from industry professionals, volunteers, and leaders of community associations.
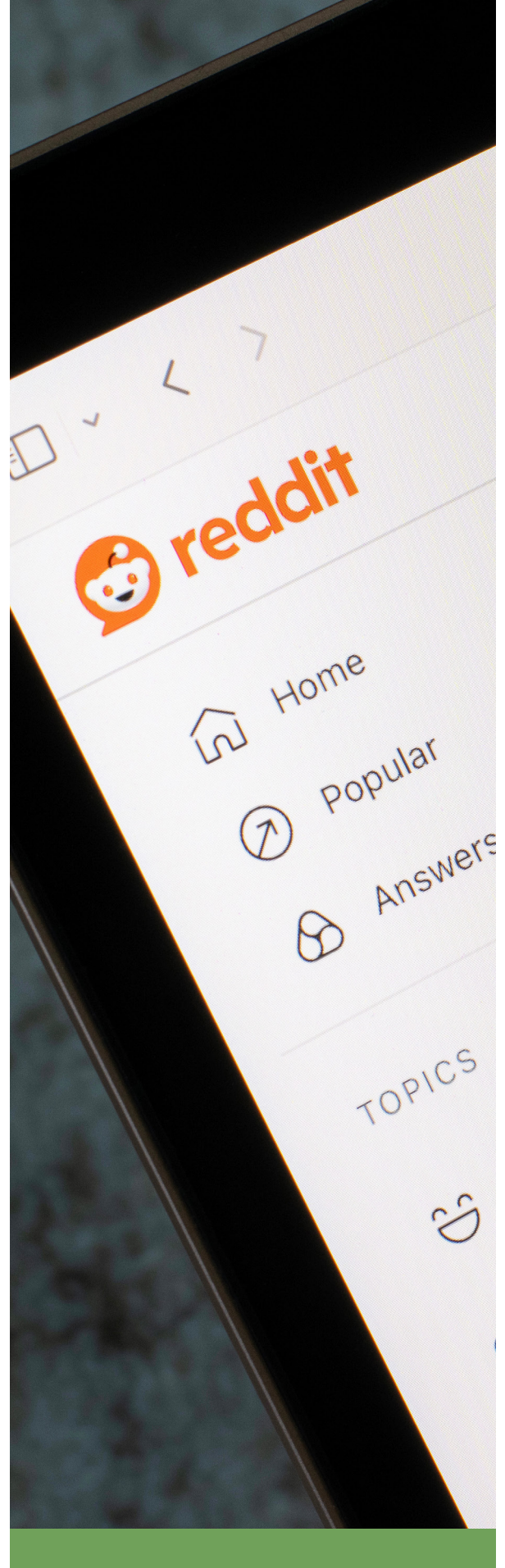
HOAManagement.com
Offers online discussion forums for homeowners, board members, and industry professionals to discuss various community-related topics.

Reddit HOA Communities
Subreddits like r/HOA offer a platform for open discussions about experiences, challenges, and solutions related to HOA management.

Facebook HOA Groups
Facebook hosts numerous HOA-specific groups where board members can share stories, seek advice, and connect with experts.

5 HOA Software and Tools

Condo Manager
Provides integrated management, accounting, and communication tools for professional community managers and self-managed HOAs. Includes the ability to manage multiple organizations and an unlimited number of units.

PayHOA
An all-in-one online HOA management software for POAs, COAs, and HOAs. Features include online assessment collection, A/R reporting, accounting, financial management, member portals, online request forms, violation management, and more.

Smartwebs
An all-in-one platform for automated community bookkeeping and accounting. Provides security, cloud storage, and other features like communication, architectural requests, work orders, and violations.

AppFolio
A property management software for corporate accounting. It includes features such as automated accounts payables, bill entry, invoicing, and billing.

Buildum
A property management software for management, accounting, document storage, and more. It can adjust to different organizations of different sizes.

ElectionBuddy
A voting platform that can help communities reach a quorum and securely conduct transparent voting. It's an electronic solution that can adapt to paper voting for non-tech-savvy homeowners.

Vote HOA Now
An online voting platform for community associations with a custom voting website, full-service setup, and vote management. It also retains voting records and helps establish a quorum.

6 Legal and Regulatory Updates

State and Local Government Websites
States and cities often have websites that update recent regulations and legislation involving HOAs.

HOAManagement.com
Provides updated state laws and regulations relevant to condominium and homeowners associations.

CAI Legal Resources
Offers legal resources on current federal and state laws involving community associations. It includes legislative tracking, infographics, summaries, and links to the state's legislative action committees.

Law Firm Seminars/Webinars
Board members can stay updated with local legislation by attending webinars or seminars for HOA board members hosted by local law firms.

Effective Community Management

HOA board members who actively participate in these resources can more effectively manage associations in compliance with regulations. They are educated and well-equipped with the knowledge, resources, and networks to help them make informed decisions and successfully govern communities